

# QS-9000 Order Form

## POCKET GUIDE

1 – 99	\$5.49 each
100 – 249	\$4.99 each
250 – 499	\$4.49 each
500 – 999	\$3.99 each
1000+	\$3.49 each

## PROCEDURES

PRODUCT	QTY	PRICE	AMOUNT
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QS-9001 Employee Pocket Guide	___ x ___		= _____
QS-9000 Quality Manual	___ x \$99.95		= _____
Generic Procedures (set of 42 Procedures)	___ x \$595.00		= _____
Generic Procedures (Individual)	___ x \$29.95		= _____
Internal Audit Checklist	___ x \$99.95		= _____
Training CD	___ x \$150.00		= _____ <i>(FREE with 100+ pocket guide order)</i>
<b>SUBTOTAL</b>			= _____
<b>SHIPPING</b> Call for shipping rates			= _____
<b>SALES TAX</b> Add 5.5% if WI sale			= _____
<b>TOTAL</b>			= _____

### SHIPPING ADDRESS

Name \_\_\_\_\_

Company \_\_\_\_\_

Address \_\_\_\_\_

Phone \_\_\_\_\_ FAX \_\_\_\_\_

E-mail \_\_\_\_\_

### How did you hear about us?

- |  |  |
|--|--|
| <input type="checkbox"/> Web               | <input type="checkbox"/> Quality Progress Magazine |
| <input type="checkbox"/> Friend            | <input type="checkbox"/> Quality Digest Magazine   |
| <input type="checkbox"/> Brochure          | <input type="checkbox"/> Quality Magazine          |
| <input type="checkbox"/> Previous customer | <input type="checkbox"/> Other _____               |

**See page 2 for payment options**

___ QSP 01.1	Team Formation, Operation, and Dispersal
___ QSP 01.2	Management Review
___ QSP 01.3	Business Planning
___ QSP 01.4	Determination, Reporting, & Review of Customer Satisfaction
___ QSP 02.1	Preparation & Control of Quality System Documentation
___ QSP 02.2	Product Quality Planning
___ QSP 03.1	Contract Review
___ QSP 04.1	New Product Design Control and Review
___ QSP 04.2	Engineering Change Request & Notice
___ QSP 05.1	Control of External Documents and Data
___ QSP 05.2	Quality Management System Manual Distribution & Amendment
___ QSP 06.1	Subcontractor Selection and Assessment
___ QSP 06.2	Purchase Order Generation & Issue
___ QSP 07.1	Verification & Control of Customer-Supplied Product
___ QSP 08.1	Product Identification & Traceability
___ QSP 09.1	Preventive Maintenance
___ QSP 09.2	Issue and Control of Process Monitoring and Operating Instructions
___ QSP 09.3	Monitoring Process Capability
___ QSP 09.4	Production Stop Tags
___ QSP 10.1	Receiving Inspection and Testing
___ QSP 10.2	In-Process Inspection and Testing
___ QSP 10.3	Final Inspection & Testing
___ QSP 10.4	Laboratory Product Identification and Testing
___ QSP 11.1	Inspection, Measuring, and Testing Equipment Maintenance and Calibration
___ QSP 13.1	Quality Failure Code Reporting and Feedback
___ QSP 13.2	Nonconforming Product Review & Disposition
___ QSP 14.1	Corrective Action
___ QSP 14.2	Returned Goods Authorization (RGA) & Analysis
___ QSP 14.3	Preventive Action
___ QSP 15.1	Handling, Storage, Packaging, Preservation and Delivery
___ QSP 15.2	Inventory Management Procedure
___ QSP 15.3	Shipment Preparation & Delivery
___ QSP 16.1	Quality Record Maintenance
___ QSP 17.1	Internal Quality Audits
___ QSP 18.1	Training Assessment & Delivery
___ QSP 19.1	Customer Service Follow-up
___ QSP 19.2	Service Call Briefing & Debriefing
___ QSP 19.3	Customer Complaint System
___ QSP 20.1	Statistical Verification (Statistical Pre-Control)
___ QSP 20.2	Statistical Process Control
___ QSP 20.3	Process Capability Study
___ QSP 20.4	Statistical Sampling

## PAYMENT METHOD

AMERICAN EXPRESS       MASTER CARD       VISA  
CARD # \_\_\_\_\_ EXP. DATE \_\_\_\_/\_\_\_\_/\_\_\_\_

SIGNATURE \_\_\_\_\_

PURCHASE ORDER NUMBER \_\_\_\_\_ (P.O. MUST BE ATTACHED)

CHECK ENCLOSED

BILL TO: (IF DIFFERENT THAN SHIP TO ADDRESS)

NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_

STATE \_\_\_\_\_ ZIP \_\_\_\_\_ COUNTRY \_\_\_\_\_

TEL: (\_\_\_\_\_) \_\_\_\_\_

**PLEASE FAX OR MAIL THIS ORDER FORM TO:**



6417 Normandy Lane, Suite 200  
Madison, WI 53719  
*Toll Free Tel* (866) 271-3121  
Tel (608) 271-3121 / Fax (608) 271-4755  
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www.ISOPocketguides.com